



Company Introduction Pack

Version 5.2 Last Modified 01/04/2019



First-Class Air-Conditioning & Refrigeration Solutions

Design • Installation • Maintenance • Repair • Emergencies

WWW.ADK.CO.UK

Air-Conditioning & Refrigeration Specialists

ADK Kooling is a well-established company, located in Wembley in North West London.



We are focused on providing excellent customer service along with a strong engineering and design capability.

These are just some of the many reasons why our customers have repeatedly chosen to work with us over the last 13 years as their preferred Air-Conditioning & Refrigeration partner.

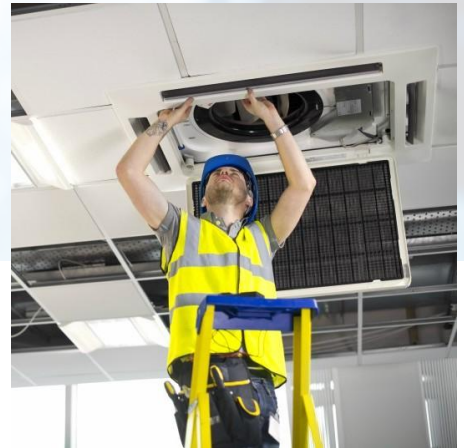
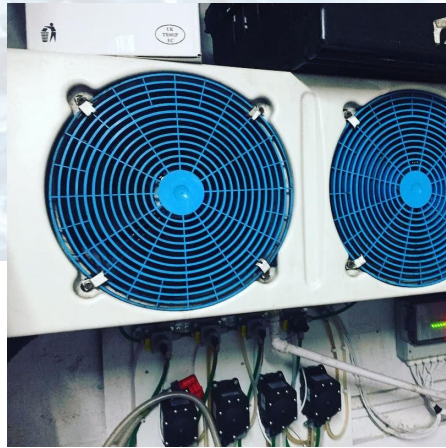
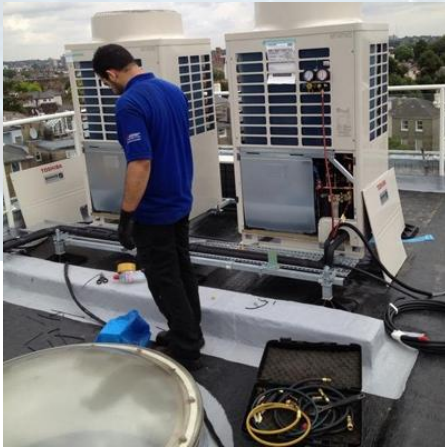
Established in 2006, ADK Kooling has been servicing the refrigeration and air-conditioning requirements of London and the South East and has recently expanded to the Midlands.

From large installation projects through to routine general maintenance, ADK has the experience, the staff and the products that will provide innovative and cost-effective solutions for all air-conditioning and refrigeration requirements.

ADK Kooling offer a wide range of Air-Conditioning & Refrigeration solutions including design, installation, maintenance and repair of:

- Air Conditioning Systems
- Bespoke Refrigeration Units
- Blast Chillers
- Bottle Coolers
- Cellar Cooling
- Cold Rooms
- Commercial & Catering Fridges
- Commercial Freezers
- Domestic Refrigeration
- Freezer Rooms
- Ice Machines
- Production Rooms
- Refrigerated Display Cabinets & Counters
- Wine Coolers

ADK Kooling deliver innovative, practical and reliable solutions, which fulfil our customers' needs.



During our years of service, we have maintained high standards and achieved various accreditations for this. At ADK, we regularly develop our IT systems to provide all our clients with an excellent all-round informative service.

We use advanced call management systems that help us manage calls and locates the nearest engineers via our state of the art vehicle tracking system, allowing us to provide end users with prompt response times.

Our Service Guarantees:

- ❑ **Rapid Response** within 4 hours (in an emergency)
- ❑ **100% First-time Completion** (where no parts required)
- ❑ **Customer Satisfaction**

Our team of engineers are fully equipped with the necessary tools and spares to meet all client requirements. Over the last few years, ADK has made huge investments in providing all our engineers with large enough engineer van stock to be able to provide clients with high first-time completions.

ADK Kooling is a **young, vibrant and modern company** ideally equipped to cater for projects of up to a single contract value of £500,000.

We work closely with architects, consultants, contractors and end users to provide a **one-stop service for our clients**.

Our specialist team of engineers and project managers provide a range of specifically tailored Air-Conditioning & Refrigeration solutions to customers across the UK.

We specialise in delivering design, installation, planned preventative maintenance and repair service on **all commercial air-conditioning & refrigeration** applications.

A First-Class Service Unlike Another Other



Professional After-Care Service

Unlike most contractors, we provide a fully tailored after-care and breakdown service to give you the peace of mind and help maintain your warranties after all our installations.

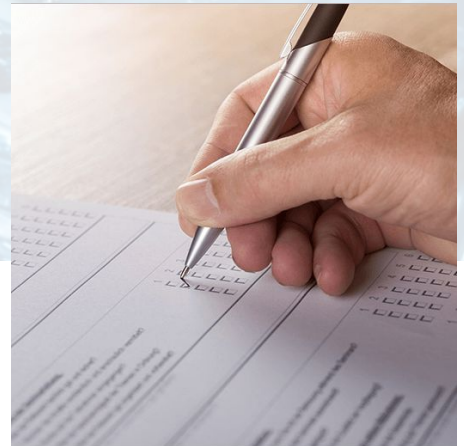
We work very closely with major manufacturers and also offer an out of warranty service at a fixed One-off Service Rate (plus cost of parts) to all known manufacturers and with full access to spares parts.



Certified & Skilled Engineers

At ADK Kooling, we are FGAS registered & Daikin D1 Business Partners and have our quality systems and engineers in place to provide our customers with the best service.

Our friendly, fully trained and qualified engineers carry out all the work and are responsible for our current 4.5-star customer service rating on Google.



Free Site Survey & Analysis

Wherever you are in London, we will come to you, listen carefully to your needs and assess your Air-Conditioning & Refrigeration requirements.

We provide a full site survey and comprehensive analysis of the most appropriate solution, all completely free of charge and without obligation.

**We are fully committed
to excellent customer service**



ADK Kooling engineers are available to help
365 days a year for any emergency situation.



Emergency Attendance Service



Service & Maintenance Contracts



(PPM) Planned Preventative Maintenance



Our in-vehicle field service system enables us to manage our fleet of vehicles to save time and provide a rapid response service.

The automatic system schedules the most efficient routes from our engineers to our clients location meaning that we get to each customer swiftly and efficiently.

At ADK, we recognise the critical importance of keeping your Air-Conditioning & Refrigeration equipment in excellent working order at all times.

We offer flexible preventative maintenance contracts to keep everything running smoothly and emergency attendance if a system fails. Each maintenance contract package is tailored to your individual needs.



Our Planned Preventative Maintenance (PPM) programmes ensure that your Air-Conditioning & Refrigeration equipment is always working to the best of its capabilities, as efficiently as possible and reduces the likelihood of a costly failure.

A proactive approach to maintenance can significantly increase a system's life cycle. Ignoring maintenance is not only potentially against the law, equipment can become inefficient and not perform for what it was originally designed to do.



Book our engineers today

Call us on: 020 8831 8900

Our customers
told us...



Graham Mountjoy
Town & Country Fine Foods Ltd

Punctual & reliable...

Town & Country Fine Foods Ltd has contracted ADK Kooling, for several years, to carry out periodic servicing on all of our demo kitchen appliances and large walk-in freezers and have found them to be **highly professional, punctual and reliable**.

The engineer always take the time to explain any issues they find and are **quick to rectify**. I am extremely impressed with their engineer, Eric, who is **always friendly and approachable** whilst on site. We will definitely be renewing our service contract with ADK!



Impeccable service...

Stones Property have recently had a refurbishment & with our AC system being 10 years old we wanted to upgrade. Having Shopped around we decided to use ADK.

From the first visit by Omar to the final inspection visit **the service received was impeccable**. The knowledge that the entire team possess is phenomenal as they were able to **give me the best possible advise** as to which brand to go with.

Jo the engineer was extremely accommodating and did not bat an eyelid when we continually change locations of the units based on internal specifications. I will soon be opening another business and **I certainly will be using ADK again** to carry out the installation for me.



Sandeep Singh
Stones Property Ltd

Follow us for more news, reviews and case studies



Our Air-Conditioning & Refrigeration rates... ***



BUSINESS HOURS: Monday - Friday (8:00am - 5:00pm)

Callout Fee** = **£50**

Hourly Labour* = **£45**

AFTER HOURS: Monday - Sunday (5:00pm - 12:00pm)

Callout Fee = **£60**

Hourly Labour = **£55**

EMERGENCY HOURS: 4 Hour Response

Callout Fee = **£75**

Hourly Labour = **£70**

* Jobs outside the M25 will incur an extra £10 charge to the callout & hourly rate

** Parking & Congestion Charge is additional and chargeable to the client

*** Prices excluding VAT



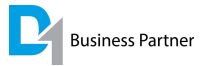
In line with the European Union F-Gas Regulation, from 4th July 2011 it became a legal requirement for all businesses who install, maintain or service stationary refrigeration, air conditioning, heat pump (RAC) equipment that contains "F gas" refrigerants to hold a Company Certificate issued by an appointed Company Certification Body.

All ADK engineers are trained to the required standard to meet the requirements of the legislation to help companies properly maintain their equipment and stay within the law. ADK has introduced a system to assist companies in meeting the demands for adequate labelling and record-keeping required by the new law.

Our maintenance packages will provide a comprehensive solution to meet the FGAS regulations. For more information, please contact our office or visit: www.adk.co.uk

Interested in our services? Contact us on:

020 8831 8900 / service@adk.co.uk



Company Introduction Pack

If you would like advice on any aspect of Refrigeration or Air-Conditioning, from servicing or repairing existing equipment to installing a brand new system please

Contact us on: 020 8831 8900

**AIR
CONDITIONING**

**COMMERCIAL
FRIDGES**

**COLD ROOM /
FREEZERS**

**BLAST
CHILLERS**

**CELLAR
COOLING**

**ICE
MACHINES**

**PRODUCTION
ROOMS**

**DOMESTIC
FRIDGES**

ADK KOOLING LTD
Trinity House
Heather Park Drive
Wembley
Middlesex
HA0 1SU

For SERVICE related queries: service@adk.co.uk
For MAINTENANCE queries: maintenance@adk.co.uk
For INSTALLATION queries: installs@adk.co.uk

ADK Kooling is equipped to cater for projects of up to a single contract value of £500,000, work closely with architects, consultants, contractors and end users to provide a one-stop shop.